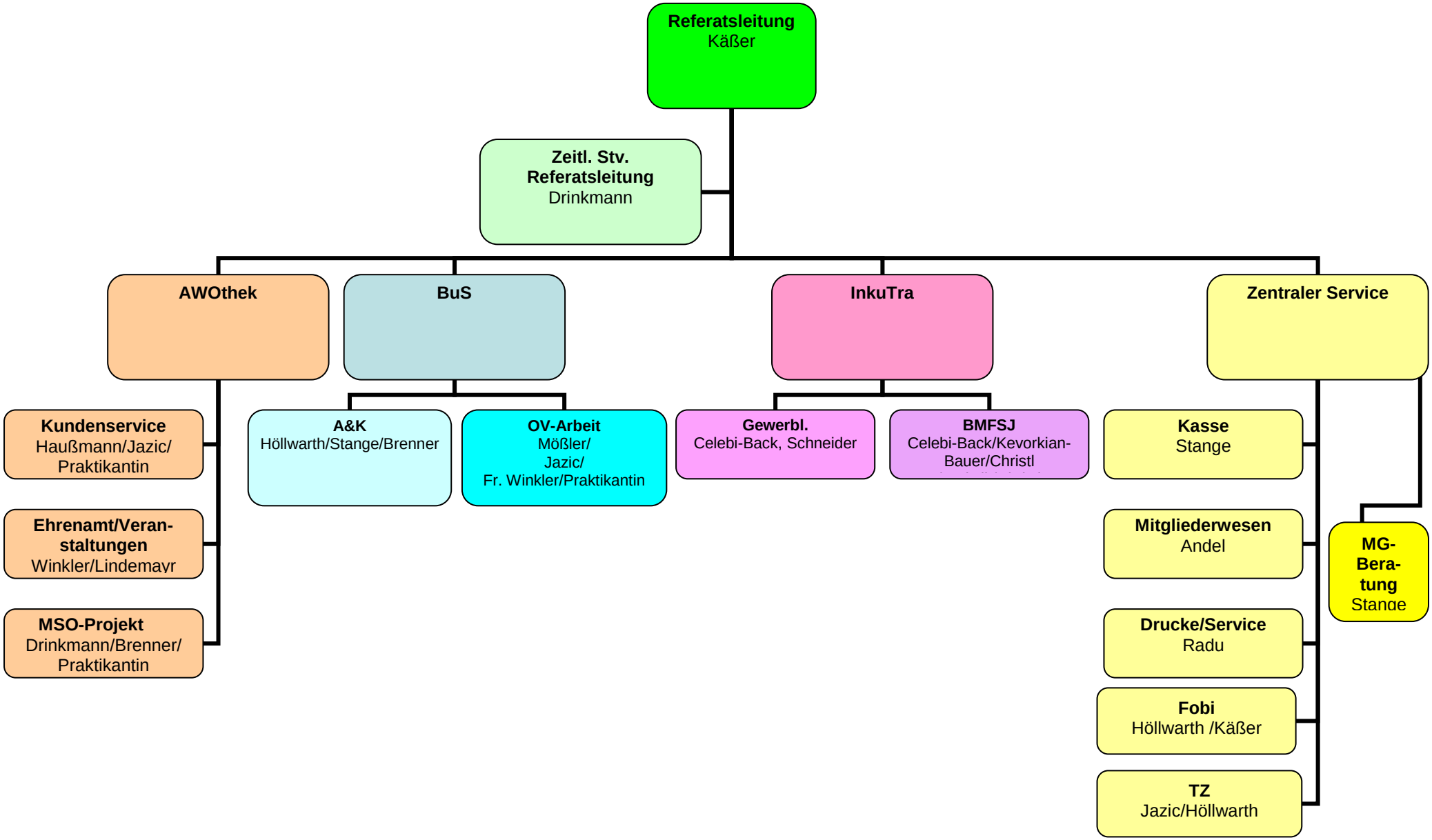ORGANIGRAMM REFERAT BILDUNG, SERVICE & ENTWICKLUNG